

# Non-Discrimination Policy

## Discrimination is Against the Law

Resolve Pain Solutions, LLC comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Resolve Pain Solutions does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Resolve Pain Solutions provides free aids and services to people with disabilities to communicate effectively with us, such as:

- qualified sign language interpreters
- written information in other formats (large print, audio, accessible electronic formats, other formats)

provides free language services to people whose primary language is not English, such as:

- qualified interpreters
- information written in other languages

If you need these services, contact Resolve Pain Solutions. If you believe that Resolve Pain Solutions has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Director of Compliance & Privacy Officer

Phone# 901-871-0019

Fax# 901-747-0038

You can file a grievance in person or by mail, fax, or in person. If you need help filing a grievance, Resolve Pain Solutions is available to help you.

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights

- Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- By mail at
  - U.S. Department of Health and Human Services  
200 Independence Ave. SW  
Room 509F HHH Building

Washington, DC 20201

- By phone at 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>